Appl. No. 09/921,283 Amdt. dated August 6, 2004 Reply to Office Action of May 6, 2004

## **Amendments to the Specification:**

Please replace the following paragraph at the top of page 1 with the following amended paragraph:

## CROSS-REFERENCES TO RELATED APPLICATIONS

| This application is related to and claims the benefit of co-pending applications No.      |
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| 09/09/921,282, entitled "MANAGEMENT OF VIRTUAL AND PHYSICAL                               |
| NETWORK INVENTORIES" (Atty. Docket No. 020366-077210US); No.                              |
| 09/09/921,285, entitled "PROVISIONING SYSTEM AND METHOD FOR AUTO-                         |
| DISCOVERING CUSTOMER PREMISES EQUIPMENT IN ACTIVATING xDSL" (Atty.                        |
| Docket No. 020366-077310US); No. 09/,09/921,294, entitled "PERFORMANCE                    |
| MODELING IN A VDSL NETWORK" (Atty. Docket No. 020366-077410US); No.                       |
| 09/,09/921,276, entitled "FAULT MANAGEMENT IN A VDSL NETWORK" (Atty.                      |
| Docket No. 020366-077510US); No. 09/,09/921,277, entitled "FAULT MANAGEMENT               |
| IN A VDSL NETWORK" (Atty. Docket No. 020366-077520US); No. 09/,09/921,275,                |
| entitled "PROACTIVE SERVICE REQUEST MANAGEMENT AND MEASUREMENT"                           |
| (Atty. Docket No. 020366-077710US), and No. 09/,09/921,274, entitled "LINKING             |
| ORDER ENTRY PROCESS TO REALTIME NETWORK INVENTORIES AND                                   |
| CAPACITIES" (Atty. Docket No. 020366-077810US), all filed August 1, 2001, the disclosures |
| of which are incorporated herein by reference.  |